



Surf Life Saving Australia - Circular

Title:	Member Education Resource Changes for the 2023-24 season
Document ID:	Circular 64/2022-23 V3
Audience:	State Education and Lifesaving Directors, State Education, Lifesaving Managers, Active Members, Trainers, Assessors, Facilitators
From:	Learning and Development
Date:	13 th July 2023
Summary:	An overview of the member education resources which have been reviewed and released for the upcoming season.

Introduction

All resources developed by SLSA are reviewed regularly and updated as required. This Circular outlines changes to the SLSA resources which were reviewed during the 2022/23 season as part of the scheduled review process and/or in response to feedback from the membership.

This is for information purposes only, and SLS clubs/branches should check with their SLS state/territory centre for local requirements as these may differ.

E-Learning and Assessing App

For the past three years we have conducted a review of the etrainu Learning Management System (LMS) and Assessing App to ensure that they are fit for purpose, and functionality is optimum. A project team were determined, made of state representatives who provide input and guidance on the project scope, met regularly with the etrainu Development team who ensured that the deliverables were in line with the design, and provided testing environments, fixing up any defects which were discovered.

With the volume of change which these systems have both gone through over recent years, and the impending changes which are to come this season in NSW and next season for other states, it was discussed and agreed by the Education Committees that a large-scale enhancement project was not to be undertaken for the 2023/24 season. However, there were still a number of minor enhancements which will better support your training and administration needs for the next season as follows:

Release 1 – live in Production Thursday 25 May 2023
✓ An admin tool providing the ability to bulk enrol members into one or more courses via a csv upload.
✓ Members with an admin account (either club or state level) will be logged into this by default instead of their learner account.
✓ An automatic email notification will be sent to participants after their skills maintenance event has been submitted/marked as complete to confirm attendance and components completed/not completed.
✓ Ability to add an overall summary note to an event for Assessors. Eg large swell so reasonable adjustment to course.
✓ State admin events filter added to the dashboard and event management pages within Assessing App.
Release 2 – live in Production 6 July 2023
○ Improved speed of pre-requisite checks and more regular syncs from Surfguard.
○ Visitors search function removed, and all member searches will require first name then last name.
○ Updated Training Status report which will show the detailed status of each module for a member.
○ A 'mark complete' button will be added to the status tab of the Assessing App, allowing the Assessor to mark the event as complete rather than needing to go to the next tab (which they often forget!)
○ A custom SLSA homepage will be built in the LMS with regular updates
Other Release – date to be determined
• Functionality to allow assessments to be configured so that a code is required to be submitted before a user can access the assessment (for Champion Lifesaver assessments).

What are the changes for each of the awards this season?

The following awards have had changes made to them:

1. Junior Development Resources
2. Surf Rescue Certificate
3. Bronze Medallion
4. Sexual Harassment Awareness Training



5. Advanced Resuscitation Techniques
6. Silver Medallion Patrol Captain
7. IRB Review

1. Junior Development Resource

The updated JDR resource includes:

- Preliminary Skills Evaluation
- Age Manager Learners Guide

2. Surf Rescue Certificate

Notable changes to the Surf Rescue Certificate resources include:

- Redesigned the Competency Record to streamline the recording of assessment results – Assessor details and date are only required once for each assessment task instead of for each criterion. Changed the recording of results to ticking a column (e.g., S / NYS) instead of writing the result.
- Re-ordered forms in the Assessment Portfolio in the order of the associated Assessment Tasks and moved them after the Competency Record.
- Clarified that the Risk Assessment form is completed as part of Assessment Task 7 (Board Rescue Scenario) to meet evidence requirements for multiple Units of Competency.
- Added questions 4.21, 4.22, 4.23, 4.24 and 4.25 to cover gaps in HLTAID009 Units of Competency.
- Standardised on the use of the term candidate in place of participant for assessment resources.

3. Bronze Medallion

Notable changes to the Bronze Medallion resources include:

- Redesigned the Competency Record to streamline the recording of assessment results – Assessor details and date are only required once for each assessment task instead of for each criterion. Changed the recording of results to ticking a column (e.g., S / NYS) instead of writing the result.
- Re-ordered forms in the Assessment Portfolio in the order of the associated Assessment Tasks and moved them after the Competency Record.
- Clarified that the Risk Assessment form is completed as part of Assessment Task 7 (Board Rescue Scenario) to meet evidence requirements for multiple Units of Competency – benchmark 7.1.3.
- Changed wording for benchmarks in AT12 Third Party Report so the Trainer or PC can acknowledge witnessing the candidate performing the necessary tasks. Some minor consolidation of benchmarks.
- Added questions 4.23, 4.25, 4.25, 5.1.16, 8.15 and 8.16 to cover gaps in HLTAID010 and PUATE004 Units of Competency.
- Standardised on the use of the term candidate in place of participant for assessment resources.

4. Sexual Harassment Awareness Training

A short five-minute sexual harassment awareness module has been developed which will be incorporated into the Surf Rescue Certificate and Bronze Medallion training as an eLearning module. It will also be available as a standalone module for any other members to complete should they choose.

5. Advanced Resuscitation Techniques

The Advanced Resuscitation Techniques resources have been updated to include the Unit of Competency *HLTAID009 - Provide cardiopulmonary resuscitation* as part of the course and assessment. Notable changes to the Advanced Resuscitation Techniques resources include:

- Redesigned the Assessment Portfolio to reduce complexity and time to complete – reduced from 23 pages to 10. Changes include:
 - Moved the Theory Questions to a separate document, recognising that many candidates now use eLearning to complete this task.
 - Assessor now marks off the high-level criteria instead of all individual benchmarks in Assessment Tasks 2 to 5.
 - Added the ability to record a second attempt.
 - Added HLTAID009 to the Competency Record section.
 - Changed Assessor sign off to ticking a column (e.g., S / NYS) instead of ticking a circle in a single column.
 - Standardised on the use of the term candidate in place of participant for assessment resources.
- Minor changes to Assessment Tasks 3 and 4 to improve compliance e.g., change description on criteria to clearly define the use of adult manikin.



- Modified questions 1.5, 2.2, 3.7, 3.16 and 5.8 removing the use of negative terms where possible to improve readability.
- Added three additional questions to support the requirements for the award of HLTAID009.
- Corrected minor formatting errors in the Delivery and Assessment Guide. Changes include:
 - Corrected Table of Contents
 - Corrected references to the older Advanced Resuscitation Techniques Certificate award.
- Corrected slide 41 in the Powerpoint to replace IMIST AMPLE with IMIST AMBO (as found in PSAR35 manual).

6. Silver Medallion Patrol Captain (SMPC)

The SMPC resources have been updated to include 3 versions of the Delivery and Assessment guide for different cohorts:

- The SMPC Delivery and Assessment Guide has had some minor changes to instructions for TAFs.
- A SMPC Bridging Course has been developed for members who already have some of the skills and knowledge required to obtain the SMPC award.
- New resources for the SMPC Bridging course include Course Overview, Assessment Portfolio, Delivery and Assessment Guide, and PowerPoint Presentation.
- A SMPC Flexible Delivery Course has been developed with regional clubs with geographical challenges in mind. The course is designed to have a virtual learning option followed by a 1-day Face-to-Face delivery session.
- New resources for the SMPC Flexible Delivery Course include a Delivery and Assessment Guide, and PowerPoint Presentation

7. IRB Resource Review

The IRB manual and course resources are currently under review. The project timeline expects completion of these resources by the end of 2023, with roll out for the start of the 2024/25 season. The RWC resource review is currently on hold so that the Working Group can focus on IRB. RWC has been pushed back for release in the 2025/26 season.

The current IRB crew eLearning has been archived and is no longer available for members to complete. Members who have previously enrolled but are yet to complete the course will get an error message and be unable to proceed. This is due to the course content being significantly out of date and developed with a different provider. As such we are unable to make the necessary changes to the course to ensure that it is relevant to our members and rebuilding the eLearning given we are currently reviewing these courses is not viable. All theory components of the IRB crew course (both training and assessment) will now need to be completed with a club trainer.

Where can I find out more information?

Please feel free to contact the SLSA learning and development team with your feedback or questions on the resources (education@slsa.asn.au), or alternatively you can speak with your SLS state/territory education manager.